



As we open, we wanted to let you know about our protocol during COVID 19

If you have any symptoms of illness, please rebook your appointment for another time

Our commitment is to provide outstanding care to your pet while keeping both you and your pet safe and comfortable.

How will we do that?

The team at Uptown Animal Hospital will provide Curbside appointment bookings while also offering **telemedicine** to those pet owners who may have difficulty getting into the clinic or have other concerns.

Although we will not be inviting pet owners into the clinic just yet, our exams will take place in our waiting area so that you can watch our amazing team in action!

We will be offering all appointment types including wellness exams and routine surgeries along with urgent and long-term care appointments.

What is Telemedicine?

Telemedicine is an appointment that will be held virtually over zoom so that you and our Doctors can discuss concerns related to your pet and get the appropriate treatment options and advice.



How will the Uptown Team know that you have arrived for your appointment?



Give us a call at 250-833-5364 or send us a text once you have arrived in the parking lot. Be sure to park in the designated spaces so that you can watch us and your furry friend as we work. After our appointment has finished you will be invited for a zoom call with the Doctor to review the results, please ensure that you have provided an email address for us to zoom. No email? No problem, our Doctors are happy to speak with you over the phone.

How can you book with us?

Follow us on facebook @uptownanimalhosp for updates and try our online booking at www.uptownanimalhospital.ca

Payment Options?

In order to keep you as well as our team safe we accept the following payment options:

-  Curbside payment via Wireless tap for credit and debit cards
-  Interact e-transfers

Questions?

Reach out to us at info@uptownanimalhospital.com or call us at 250-833-5364 and we will get back to you.

